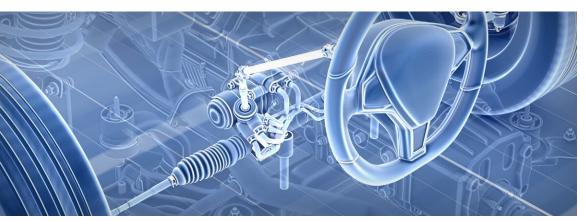
#### **CUSTOMER STORIES**

# FAST RESPONSE TO EVOLVING PERFORMANCE ISSUES HELPS PRESERVE AUTOMOTIVE SUPPLIER'S CREDIBILITY—AND BUSINESS





Our problem-solvers worked with both OEM and end customer to troubleshoot deficiencies and develop a new product solution quickly.

## **CHALLENGE**

Our client had successfully displaced old hydro-electric power steering systems with many of their customers, introducing an EPS Rack Concentric system instead that used Isabellenhütte terminal resistors. Subsequently, one of the OEMs major customers experienced solder-joint cracks during temperature cycling tests.

### SOLUTION

After discussion with both our client and their large customer, our team recommended a four terminal raised shunt design, which better fit the new DCB substrate being used. We developed a new part (BVN) markedly improved, the performance of the current measurement and simultaneously solved the cracking issue, (due to temperature and load cycling).

#### **APPLICATION**

Electronic power steering control system (Rack Concentric) BVN